

ACCCR Privacy Policy and Disclaimer

Effective Date: 27 January 2025

1. Introduction

ACCCR is committed to protecting your privacy. This Privacy Policy outlines how we collect, use, store, and protect your personal information in accordance with the Australian Privacy Principles (APPs) under the Privacy Act 1988 (Cth). By using our services, donating, or engaging with us, you agree to the collection and use of your personal information as outlined in this policy.

2. What Information We Collect

We may collect the following types of personal information:

- **Contact Information:** Name, address, phone number, and email address.
- **Donation Information:** Details of donations, including financial information if applicable (payment details are processed securely via third-party providers).
- **Event Participation:** Information related to events, volunteer activities, or other programs you participate in.
- **Other Information:** Any other information you provide to us in relation to our programs and services.

3. How We Collect Information

We collect personal information directly from you when you:

- Join our mailing list.
- Make a donation.
- Volunteer or participate in events.
- Interact with us through our website, mail (inc. email), social media, or in person.

We may also collect personal information from publicly available sources if legally required or permitted.

4. Why We Collect Your Information

We collect your personal information for the following purposes:

- To process donations and provide receipts.
- To communicate with you about our programs, events, and activities.
- To provide you with updates, newsletters, and other relevant information about our services and initiatives.
- To improve our services and engage with the community.
- To comply with legal and regulatory obligations.

5. How We Protect Your Information

We take reasonable steps to protect your personal information from misuse, loss, unauthorized access, modification, or disclosure. We use a variety of security measures, including secure servers, encryption, and access controls.

6. Sharing Your Information

We will not disclose your personal information to third parties except in the following circumstances:

- With your consent.
- Where required or permitted by law.
- To service providers or contractors who assist us in carrying out our activities (e.g., payment processors), provided they comply with our privacy obligations.

7. Accessing and Correcting Your Information

You have the right to access the personal information we hold about you. If you believe that any of your personal information is inaccurate, incomplete, or out of date, please contact us, and we will take reasonable steps to correct it.

8. Your Privacy Rights

You have the right to:

- Access the personal information we hold about you.
- Request correction of your personal information.
- Opt-out of communications from us at any time.

If you wish to exercise any of these rights, please contact us using the details below.

9. Complaints

If you believe that we have not complied with this Privacy Policy or the Privacy Act, you can lodge a complaint with us. We will investigate the matter and respond within a reasonable timeframe. If you are not satisfied with our response, you may lodge a complaint with the **Office of the Australian Information Commissioner (OAIC)**.

10. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. Any changes will be posted on our website with an updated effective date. We encourage you to review this policy periodically.

11. Contact Us

If you have any questions or concerns about this Privacy Policy, or if you wish to exercise your privacy rights, please contact us at:

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accr.reform@gmail.com
<https://accr.com.au>

Disclaimer

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ACCCR will endeavour to ensure all content is respectful, whether original on this website or sourced elsewhere.

Please contact us at accr.reform@gmail.com to report suspicious or offensive or suspicious material.